

Cambridge Waste Water Treatment Plant Relocation Project Anglian Water Services Limited

# Appendix 11.1: Community Questionnaire

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## **Document Control**

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## **1** Screening

- 1.1.1 This document sets out the questions posed to selected stakeholders in relation to the community assessment. Information gathered was used to inform the community assessment reported in Chapter 11: Community (Application document reference 5.2.11).
- 1.1.2 Community stakeholders fell into three receptor categories namely, recreational, business and community receptors, and were selected based on:
  - proximity to the Proposed Development; and
  - understanding of receptors use, such as identifying key users of assets, frequency and peak periods of use, as well as the community value placed on resources.
- 1.1.3 Stakeholders were contacted via email or telephone to take part in a telephone or in person interview. Questions posed to each type of receptor are set out in the following sections.



## 2 Recreational Receptors

## 2.1 List of questions

- 2.1.1 The following set of questions were used to understand recreational user activity:
  - 1. What types of activities are carried out on the River Cam and how frequently is it used? Do you have any records outlining existing user numbers and types?
  - 2. Are there particular parts of the River used for certain activities?
  - 3. What time of year are these activities usually undertaken?
  - 4. Do you know the demographic of the people that use the River Cam. Do you know if users live nearby or travel far to access the river?
  - 5. Are there key events in the year that you think we should be aware of?
  - 6. How do you think the scheme will affect the organisation you represent?
    - a. Intend here to ask follow up questions (depending on the response to questions 6) to get information on the types of impacts related to specific parts of the scheme to ascertain the types of effects, the duration, severity etc.
  - 7. Do you have any ideas on what could be done to avoid/reduce or mitigate the impacts you have described?

## 2.2 Contacted Stakeholders

- 2.2.1 The following groups were approached to understand recreational user activity:
  - Cam Conservators;
  - Cambridgeshire Rowing Association;
  - Cambridge Fish Preservation and Angling Society;
  - Cambridge Sailing Club;
  - Cambridge Canoe Club;
  - Cambridge Motorboat Club; and
  - Great Ouse Boating Association.
- 2.2.2 These groups were identified through desk-based searches using the study area and through discussion with the consultation team who had existing knowledge of potentially affected parties within the study area.



## **3** Businesses

## 3.1 List of questions

- 3.1.1 The following set of questions were used to understand business activity:
  - 1. How do customers access your business? Do you have any existing access constraints?
  - 2. How do customers travel to your business?
  - 3. What is the nature of the customer base? For example, pre-booking or do you rely on footfall?
  - 4. Do you have seasonal variation in your business activity?
  - 5. How do you think the scheme will affect the organisation you represent?
  - 6. Intend here to ask follow up questions (depending on the response to questions 6) to get information on the types of impacts related to specific parts of the scheme to ascertain the types of effects, the duration, severity etc.
  - 7. Do you have any ideas on what could be done to avoid/reduce or mitigate the impacts you have described?

## 3.2 Approached stakeholders

- 3.2.1 The following groups were approached to understand business activity:
  - Gayton Farm;
  - Cambridge Country Cottages;
  - Bridge Hotel;
  - Poplar Hall; and
  - CBS Automotive.
- 3.2.2 These groups were identified through desk-based searches using the study area and through discussion with the land management team who had existing knowledge of potentially affected parties within the study area.



## 4 **Community Receptors**

## 4.1 List of questions

- 4.1.1 The following set of questions were used to how community groups could be affected by the Proposed Development:
  - 1. What is your school roll and where do your students travel from?
  - 2. How do students access the school?
  - 3. How do students travel to school? What times do students arrive at school?
  - 4. Are there particular walking/cycling and driving routes which students use to travel to school?
  - 5. Do you have existing disruption to access or concerns about noise/air quality etc?
  - 6. How do you think the scheme will affect the organisation you represent?
  - 7. Intend here to ask follow up questions (depending on the response to questions 6) to get information on the types of impacts related to specific parts of the scheme to ascertain the types of effects, the duration, severity etc.
  - 8. Do you have any ideas on what could be done to avoid/reduce or mitigate the impacts you have described?

#### 4.2 Approached stakeholders

- Fen Ditton Primary school;
- Waterbeach Community Primary School;
- Shirley Community Primary School;
- Bottisham Village College;
- Care homes in Waterbeach; and
- Toddler play group in Waterbeach.
- 4.2.1 These groups were identified through desk-based searches using the study area, site walk over and through discussion with the consultation team who had existing knowledge of potentially affected parties within the study area.



## Get in touch

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Calling our Freephone information line on 0808 196 1661



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Visiting our website at

You can view all our DCO application documents and updates on the application on The Planning Inspectorate website:

https://infrastructure.planninginspectorate.gov.uk/projects/eastern/cambri dge-waste-water-treatment-plant-relocation/

